

PARKING REGULATIONS

SUPERNOVA BACĂU

These Regulations establish the general rules that must be observed by all visitors to Supernova Bacău, and in particular by all drivers using its underground and outdoor parking facilities. The parking areas are private property. Within the parking premises, both the applicable Romanian road traffic legislation, namely Government Emergency Ordinance No. 195/2002 on Public Road Traffic and the Regulation for the Implementation of Government Emergency Ordinance No. 195/2002, as well as the provisions of these Parking Regulations, shall apply.

Entering the parking facilities of Supernova Bacău constitutes your acceptance of these Regulations and the applicable road traffic legislation. Parking is free of charge for up to three (3) hours for visitors of Supernova Bacău Shopping Center, subject to the conditions and time intervals set out below.

Access to the parking facilities is granted upon requesting and obtaining an entry ticket. Vehicles may exit the parking area after payment of the applicable parking fee if the parking duration exceeds three (3) hours, using the parking ticket issued upon entry. By requesting the issuance of a parking ticket, the driver acknowledges, accepts and undertakes to comply with these Parking Regulations.

Persons with disabilities who hold a valid disability identification card are entitled to free parking in the designated accessible parking spaces. To benefit from free parking, the holder must present the disability identification card together with the parking ticket at the Supernova Bacău Control Room for validation. The use of counterfeit or invalid disability identification cards to obtain the above-mentioned benefit will be reported to the competent police authorities, and the driver will be required to pay the full parking fee.

Supernova Bacău encourages every person entering the parking facilities to comply with all traffic regulations, safe driving practices, and these Parking Regulation.

Article 1 – Parking Operating Hours

1.1 Operating Schedule

Parking access is permitted as follows:

- **07:00 – 22:00** for customers of the Shopping Center;
- **00:00 – 24:00** for parking subscription holders.

Employees of the Shopping Center's tenants are entitled to free parking only during their working hours, **06:30 – 22:30**.

Contractors and collaborators of tenants may park free of charge only if the Shopping Center Management has been notified in writing at least **48 hours in advance**, specifying the intended parking period.

The parking ticket serves as proof of the date, hour and minute of entry into the parking facility, as well as the date, hour and minute of exit.

By obtaining a parking ticket, the driver expressly agrees to comply with these Parking Regulations.

The automatic licence plate recognition (ANPR) system serves as evidence of a vehicle's entry and exit times in the event that the parking ticket is lost or damaged.

The licence plate recognition system shall also serve as proof of the entry and exit of any vehicle accessing the parking facilities without presenting a valid parking ticket, or where the ticket has been lost, damaged or not presented.

Depending on parking occupancy levels or other exceptional circumstances, the Management of Supernova Bacău reserves the right to temporarily restrict access to the underground parking facilities.

1.2 Monitoring of Parking Hours

Entry to and exit from the parking facilities of Supernova Bacău are monitored by means of an **Automatic Number Plate Recognition (ANPR)** system.

This system, consisting of dedicated cameras, records each vehicle's licence plate number together with its entry and exit times.

In addition to the ANPR system, drivers and pedestrians are informed that the parking facilities are under **video surveillance**.

The surveillance cameras are used exclusively for monitoring traffic flows and ensuring the security and proper operation of the parking facilities.

Video recordings are not available to the public and may only be disclosed to the competent authorities in accordance with the applicable legal provisions.

Article 2 – Payment System, Parking Fees and Applicable Rules

2.1 Hourly Parking Fee

Parking in the designated parking spaces is subject to an **hourly parking fee**.

2.2 Parking Fees

The parking fee is **5 LEI per hour (VAT included)** and is charged per full hour, with no partial-hour billing.

The **first three (3) hours of parking are free of charge**.

After payment has been made, drivers benefit from a **15-minute grace period** to leave the parking facility. If this period is exceeded, an additional full hour of parking will be charged.

2.3 Free Parking Period

Parking tickets **do not need to be validated at a payment machine** if the ticket holder exits the parking facility within the three (3)-hour free parking period.

Once the free parking period has expired, the driver must proceed to a payment machine and pay the applicable fee based on the total parking duration.

Following payment, the driver has **15 minutes** to leave the Shopping Center parking facilities.

2.4 Payment Methods

Parking fees may be paid using the parking ticket at the payment machines located near the entrances and exits of Supernova Bacău Shopping Center.

Accepted payment methods include:

a) Banknotes with a maximum denomination of **50 LEI**. 50 LEI banknotes are accepted only for payments of **40 LEI or more**. Coins are not accepted.

b) Bank cards, including:

- Chip cards;
- Contactless cards;
- Digital wallets;
- Smartphone payments.

2.5 Lost or Damaged Parking Tickets

If a parking ticket is lost, destroyed or damaged, the driver must proceed to a payment machine where the vehicle registration number will be identified through the licence plate recognition system and payment will be calculated according to the actual parking duration.

2.6 Failure of Licence Plate Recognition

If the vehicle cannot be identified by the Automatic Number Plate Recognition (ANPR) system, a **single exit ticket (TICKET EXIT)** may be issued.

The fee for this ticket is **100 LEI (VAT included)**.

2.7 Re-entry on the Same Day

After leaving the parking facilities, visitors are entitled to another **three (3) hours of free parking** on the same day only if they re-enter **at least 60 minutes** after their previous exit.

2.8 Damage to Parking Barriers

If a barrier arm is bent, broken or otherwise damaged following impact with a vehicle, a damage report shall be completed and signed.

The following documents must be attached in order to initiate an insurance claim with the driver's insurance company:

- Copy of the driver's driving licence;
- Copy of the compulsory motor liability insurance policy (RCA);
- Copy of the driver's identity card;
- Copy of the vehicle registration certificate;
- Photographs showing the damage.

2.9 Failure to Cooperate

If the driver refuses to provide the requested documents, presents an expired insurance policy, refuses to sign the damage report, or leaves the scene without completing the required formalities, **SC Supernova Bacău RO SRL** shall file complaint with the Police regarding the damage caused in order to recover the resulting losses.

In such cases, SC Supernova Bacău RO SRL reserves the right to seek compensation and any additional damages through the appropriate legal procedures.

2.10 Changes to Operating Hours

During public holidays or special events, the operating hours of Supernova Bacău and its parking facilities may be modified.

2.11 Temporary Access Restrictions

In exceptional circumstances or depending on parking occupancy, Supernova Bacău reserves the right to temporarily restrict access to the underground and/or outdoor parking facilities.

2.12 Right to Refuse Access

Supernova Bacău reserves the right to deny access to certain vehicles within the underground and/or outdoor parking facilities.

Article 3 – Traffic Rules Within the Parking Facilities

3.1 Speed Limit

The maximum permitted speed within the parking facilities is **10 km/h**.

3.2 Maximum Vehicle Height

The maximum permitted vehicle height for access beneath overhead structures is **2 metres**.

3.3 Maximum Vehicle Length

The maximum permitted vehicle length is **5 metres**.

Article 4 – Parking Rules

4.1 Designated Parking Spaces

Vehicles may only be parked in the designated and clearly marked parking spaces.

Each driver must park within a single parking space and ensure that the vehicle does not obstruct or interfere with the use of adjacent parking spaces.

4.2 Parking Restrictions

Drivers shall not stop or park their vehicles:

- a)** Near access roads or emergency exits;
- b)** Outside the operating hours of Supernova Bacău (except for parking subscription holders);
- c)** In a regular parking space if the purpose of parking is other than using the products and services provided by Supernova Bacău during the permitted parking period.

4.3 Permitted Parking Duration

The period considered reasonably necessary to benefit from the Shopping Center's products and services shall be **no more than three (3) hours**.

4.4 Parking of Two-Wheeled Vehicles

Drivers of motorcycles, mopeds, scooters, bicycles and other two-wheeled vehicles, whether motorised or non-motorised, must park and secure their vehicles only in the designated parking areas.

4.5 Cleanliness

Drivers are responsible for keeping their parking space clean.

No person may discard litter from a vehicle or leave any materials or objects within the parking facilities.

4.6 Prohibited Activities

No person using the parking facilities may engage in:

- Advertising or promotional activities of any kind;
- Dangerous, unlawful or immoral activities;
- Begging.

4.7 Vehicle Maintenance

Vehicle maintenance, testing, servicing or repair work is strictly prohibited within the parking facilities.

4.8 Fire Safety

Drivers must comply with all applicable **Fire Prevention and Fire Protection Regulations**, as well as with any instructions issued by representatives of Supernova Bacău Shopping Center, the security company or the on-duty fire safety personnel.

Drivers are fully responsible for any damage caused as a result of failing to comply with these requirements.

SMOKING IS STRICTLY PROHIBITED.

4.9 Additional Prohibited Conduct

The following are strictly prohibited within the parking facilities:

- a)** Leaving a vehicle engine running, except while the vehicle is in motion;
- b)** Leaving unattended inside a vehicle:
 - children under the age of 14;
 - animals;
 - flammable substances;
 - hazardous objects or materials;
- c)** Using the parking facilities for driving lessons conducted by driving schools;
- d)** Entry of oversized motor vehicles exceeding the permitted dimensions;
- e)** Professional photography or filming without the prior written approval of the Management of Supernova Bacău Shopping Center;
- f)** Entry into the underground parking facility by vehicles equipped with **LPG (GPL)** systems;
- g)** Entry of animal-drawn vehicles or vehicles towing trailers;
- h)** Organising political gatherings, public meetings, strikes, performances or commercial events;
- i)** Camping, picnics, sporting activities or any recreational activities within the parking facilities;
- j)** Any activity likely to disturb public order or cause inconvenience, damage or disruption to the parking facilities or their users;
- k)** Performing dangerous driving manoeuvres that may endanger other road users;
- l)** Smoking or discarding cigarette butts anywhere within the parking facilities.

4.10 Accessible Parking Spaces

Parking spaces reserved for persons with disabilities may only be used by vehicles displaying a valid disability parking identification card issued by the competent authorities and bearing the internationally recognised accessibility symbol.

Article 5 – Vehicle Immobilisation or Removal

5.1 Enforcement Measures

Supernova Bacău shall enforce these Parking Regulations and apply the appropriate measures where necessary.

Failure to comply with the provisions of these Regulations regarding the parking location, parking position or permitted parking duration may result in the vehicle being **immobilised (wheel-clamped)** or **removed by an authorised towing company** and relocated to a designated storage area, in order to ensure the smooth flow of traffic and encourage compliance with these Regulations.

5.2 Notification of Authorities

Where applicable legal provisions have been violated, the competent public authorities shall also be notified in order to investigate the matter and impose the appropriate legal sanctions.

5.3 Evidence

Before a vehicle is immobilised or removed, photographs shall be taken as evidence of the driver's failure to comply with these Parking Regulations.

5.4 Notice of Immobilisation

A notice shall be affixed to the windscreen of any immobilised vehicle informing the driver of:

- the nature of the violation;
- the procedure for releasing the vehicle;
- the requirement to complete a form at the Customer Service Information Desk;
- payment of the applicable wheel-clamp release fee.

5.5 Wheel Clamp

The wheel-clamping device is designed to prevent removal and cannot be detached without authorisation or by removing the wheel.

5.6 Wheel Clamp Release Fee

A fee of **500 LEI (VAT included)** shall be charged for releasing an immobilised vehicle that has not been removed.

The fee represents the cost of the wheel-clamp removal service and must be paid by bank transfer to the account of **SC SUPERNOVA BACĂU RO SRL**, the company managing the parking facilities.

5.7 Removed Vehicles

Drivers whose vehicles have been removed may obtain information regarding the vehicle's storage location and the applicable recovery fee by contacting the Shopping Center Management at:

Email: office.RO@supernova.at

or by calling the Shopping Center Security Department.

5.8 Vehicle Recovery

Removed vehicles shall only be released after payment of all applicable removal and storage charges.

Article 6 – Limitation of Liability

6.1 Vehicle Removal

Supernova Bacău accepts no liability whatsoever for any loss or damage arising from the immobilisation or removal of a vehicle that has been parked in breach of these Regulations or has exceeded the permitted parking duration.

6.2 Personal Property

Supernova Bacău accepts no responsibility for valuables or personal belongings left inside parked vehicles.

The Shopping Center's security personnel are responsible for monitoring the premises and maintaining public order, but **do not provide vehicle guarding or custody services**.

6.3 Damage Caused by Drivers

Any damage caused by drivers to their own vehicles, other vehicles, or the Shopping Center's equipment and installations while driving or parking within the parking facilities shall be borne solely by the person responsible.

The Shopping Center Management and/or the Property Owner shall not be liable for such damage.

Article 7 – Final Provisions

7.1 Amendments

Supernova Bacău reserves the right to amend these Parking Regulations at any time, as it deems appropriate.

7.2 Abandoned Vehicles

The provisions of these Regulations relating to vehicle removal shall also apply to abandoned vehicles following the implementation of the parking operating hours monitoring system and the vehicle entry and exit recording system.

For the purposes of these Regulations, a vehicle shall be deemed **abandoned** if it remains parked for more than **two (2) consecutive calendar days**, except where a valid parking subscription applies, in accordance with Article 5.

7.3 Taxi Vehicles

These Parking Regulations shall also apply to vehicles providing taxi services.

7.4 Publication of the Regulations

These Parking Regulations, together with summaries thereof, shall be displayed in clearly visible locations at the entrances to and exits from the parking facilities of Supernova Bacău Shopping Center.

7.5 Interpretation

Unless expressly stated otherwise, all references in these Regulations to the **"parking facilities"** shall include both the **underground parking garage** and the **outdoor parking area**.

Supernova Shopping Center Bacău